Jesus College IT – A Quick Guide

Oxford Single Sign-On (SSO) Account

Oxford University IT Services should have already provided you with a college email address and 'Oxford' username which are known as your Single Sign-On (SSO) details. Your SSO credentials allow you to access a wide range of university services with one login.

If you already have an SSO from a previous college or department, you will continue using that account and will not receive a new one beginning with "jesu."

You will need to activate your SSO account before you arrive and the University's IT Services department should have sent you detailed instructions on how to do this. The SSO is used to access a wide variety of services at Oxford and you will be unable to function as a student without it. More information can be found at: https://www.it.ox.ac.uk/your-university-accounts.

In addition to your SSO, you'll also receive a Jesus College account in the same format, but with a separate password. This account authorises you to access college computing facilities.

To set up or reset your college account password, use the following link:
https://college-account.jesus.ox.ac.uk/

Please note: You must be connected to a university network for the reset password facility to be reachable. This include Eduroam, MWS-Devices, and JC-WiFi.

Jesus College Intranet

You can use the College intranet to access Online Services to book meals in hall, make online payments to the College, book meeting rooms etc. Use this link to access Online Services and enter your Single Sign-On details when prompted: https://intranet.jesus.ox.ac.uk/online-services.

There is a lot of information about the College's internal departments on the Intranet and you may find this useful, particularly at the beginning of your time here.

College Networks & WiFi Access

JC-WiFi

The College runs its own JC-WiFi network which is available throughout the Turl Street, Ship Street, Herbert Close, Stevens Close and Woodstock Road buildings. It's an advanced WiFi network where everyone gets their own individual password, and devices which are connected with the same password are able to "see" one another over the WiFi. This means that from your point of view it behaves just like a home WiFi network, and you are able to add all sorts of devices such as printers, Playstations, Sonos audio speakers in exactly the same way that you would at home.

All Freshers will receive their individual JC-WiFi password via email to their Jesus College mailbox shortly before 0th week. This unique password is all you need to connect to the network. Please do not share it with anyone, as any activity carried out using your credentials is your responsibility. If you haven't received your JC-WiFi password, then please check your junk mail folder.

The email should look similar to the example below.

Here are your instructions to connect to **JC-WiFi** Network

CONNECT TO WIFI

NETWORK
JC-WiFi

PSK NAME

PASSWORD

EXPIRES ON
Never

MWS- Devices

The MWS-Devices is managed by the University. This service is for you to use with a personal key which you can use with your own devices, including printers, gaming device and smart TV stick etc.

For MWS-Devices access, please register with the following link:
https://www.networks.it.ox.ac.uk/university/mws-devices/

Eduroam

The College also provides the Eduroam and Cloud networks within its buildings – if you already have an Eduroam account from another educational institute then this should allow you to connect. If you'd like to create an Eduroam account then you can do so here (SSO login required):
https://register.it.ox.ac.uk/self/index.

The Cloud Network

The Cloud is a public-access WiFi network, also available in shops, pubs, and other businesses across the UK. You can create an account instantly using any email address, which may be helpful when you first arrive, especially if you haven't yet activated your SSO or received your JC-WiFi login details. There is no charge for using The Cloud within the College.

Printing & Webprint Access

We use the Papercut Webprint system for student printing – log in to the Webprint portal with your College account. Full details can be found on the Webprint Intranet page here: https://intranet.jesus.ox.ac.uk/it/college-network/printing

Remote Access (VPN)

Many University services are not available unless you're connected on a University or College network. To enable staff and students to use these services from home, a Virtual Private Network facility is provided, which will allow your laptop or other device to connect securely and the access these services. If you want to be able to do this, you should follow the instructions here:
https://help.it.ox.ac.uk/vpn

More IT Help & Support at Jesus College

Further information about the College IT facilities is available at:
https://intranet.jesus.ox.ac.uk/it.

If you have any questions, feel free to contact the IT Support Team at it-help@jesus.ox.ac.uk.

Phone: 01865 286001, or by dropping in on Staircase 5, rooms 7 and 8.

Please note that authorisation to use IT facilities at Jesus College is subject to unconditional acceptance of the rules and guidelines as published.
If you have not received a copy then please contact us.

The IT department is now part of the SOCIT consortium (Shared Oxford Colleges Information Technology). Although there is generally at least one IT person on site during normal business hours, you can also go for help to the SOCIT HQ at 8 St Aldates, OX1 1BS which is only a few minutes' walk away and directly opposite the main Oxford Post Office. SOCIT HQ opening hours are 0800 to 1800 Monday to Friday.